



STUDIO Classes: Cancellation Policies

To keep our classes on track and on schedule, we have adopted the following class cancelling policies:

School & Holiday Cancellations:

If local schools are closed due to a teacher work day or similar non-weather related event, the OOH Studios will not be closed and will continue on-schedule. We also do not take off all Federal holidays (such as Washington's Birthday, Martin Luther King Day, President's Day, Election Day, etc.)

Bad-Weather policy:

We regret having to cancel any class due to bad weather. In the past, we have followed the lead of the Jefferson County Schools (if they were closed we automatically closed); however, this had us cancelling dance or acting classes when, by mid-afternoon, roads were clear. Therefore, our policy has changed slightly in an attempt to better serve our dancers/performers.

If Jefferson County Schools elect not to have the schools open due to inclement weather, all Preschool dance classes (that meet during the day) will be also be cancelled.

However, for classes that meet at 4:00pm or later, a decision on cancellation will be made by 1:30pm. If we feel that the majority of dancers and our instructors can make it safely to and from the Old Opera House for classes, we will send out a mass email to let parents and dancers/performers know about classes. Parents can also call the Old Opera House to check on classes.

In the event that snow begins in the late afternoon, evening classes may be cancelled if it is felt that the road conditions would worsen before our dismissal time. Also, in Jefferson County, the road conditions can vary dramatically in different parts of the county. Parents should always use their best judgment with regard to driving in the snow and ice.

Make-up Classes & Refunds:

Our tuition pricing takes into account the possibility of a couple of missed days each semester due to weather or an instructor being ill. We therefore will make up classes at our discretion and when time permits. We do not provide refunds or credits for these missed classes.